



Heal Better. Play Better.

## Cancellation Policy

SOUND Veterinary Rehabilitation Center is committed to providing all of our patients with exceptional care. When a patient cancels without giving enough notice, they prevent another patient from being seen.

**Please call us at 206-773-2262 by 2:00pm on the day prior to your scheduled appointment to notify us of any changes or cancellations. To cancel a Monday appointment, please call our office by 2:00pm on Friday.**

If prior notification is not given, you will be charged 75% of the cost of a veterinary consultation and 100% of a therapy session (1 visit from pre-purchased package).

Appointment reminders are communicated via email; however, we ask that our clients be responsible for noting appointment times in their personal schedule. Reminder emails are sent as a courtesy and are not intended to be relied on.

Please sign below to consent to these terms.

Client signature: _____
Printed name: _____
Patient name: _____ Date: _____